

# Problems with Safari Browser Failing to Show Page Updates


If you use Safari browser on a Mac computer, iPad, or iPhone, you might be seeing old web pages that are cached on your device. There is a known issue with Safari failing to recognize updated web pages if you have viewed those pages in the past. To resolve Safari's inability to display updated webpages, here are some suggestions to help:

## Quick Fixes

1. **Force Reload the Page:** Hold down the Shift key and click the reload button, or press Command-R.
2. **Empty Caches:** To access the Develop menu, go to Safari > Preferences > Advanced and check the box to "Show Develop menu in menu bar". Then, from the menu bar, select Develop > Empty Caches.
3. **Open a Private Window:** Go to File > New Private Window to see if the page loads correctly without the cache and cookie data.

## More In-Depth Solutions

1. **Manage Website Data:**
  - Go to Safari > Preferences > Privacy.
  - Click Manage Website Data and search for the specific website.
  - Select the site and click Remove to clear its stored data.
2. **Disable Safari Extensions:**
  - Go to Safari > Settings (or Preferences) > Extensions.
  - Deselect each extension to turn it off and then relaunch Safari to test the page.
3. **Update macOS:**

Ensure your Mac's operating system is up to date by going to Apple menu  > System Settings (or System Preferences) > General > Software Update.
4. **Check for VPN or Security Software:**

Temporarily disable any VPN or security software to rule it out as a cause.
5. **Restart Your Device:**

A simple restart of your Mac or iPhone can often resolve temporary glitches.